

CV XIN VIỆC NGHỀ KỸ SƯ

PERSONAL INFORMATION:

- Full name: **NGUYEN THANH HUNG**
- Date of Birth: July 14th, 1983
- Address: ...
- Cell phone: ...
- Home phone: ...
- Email: ...

CAREER OBJECTIVE:

A position of Customer Service Manager in the automobile industry, majoring in after-sale service.

WORK EXPERIENCE:

• Mar 2007 - Present:

Organization: Mercedes-Benz Vietnam of Daimler Chrysler Corporation

Position: Coordinator for spare parts management

Major duties:

- Provide genuine parts to customers.
- Import genuine parts from overseas.
- Calculate the quantity of spare parts for import based on customers' needs and number of cars sold.
- Deliver spare parts to customers.

• Nov 2006 – Feb 2007:

Organization: ISAMCO

Position: Trainee as a service advisor

Training skills obtained:

- How to find out damages in automobiles for repairing or replacing with genuine parts and accessories.
- How to serve customers with top quality services, give customers full satisfaction.

EDUCATION:

- August 2006: Graduate from HCMC University of Technology (Vietnam National University), Major in Automobile - Engines Engineering. Pedagogy, Major in English.
- June – August 2004: Student of Informatics Center of HCMC University of Technology.

SKILLS:

- Good command in English, especially spoken and written English.
- Designing specifications of automobile-engines with AutoCAD and related software.
- Computer software proficiency: MS Office.
- Good communication and presentation skills.
- Able to work independently and within a team under pressure.
- Quick-learner, self-confident and active.
- Hard working, well-organized and high sense of responsibility.
- Problem solving and analytical skills.

HOBBIES:

- Watching TV commercials, car magazines and books.
- Playing sports: football, volley ball, chess, billiards, table tennis.
- Exploring new car model info.
- Listening to music, news on CNN, BBC World, Internet surfing.